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FOREWORD FOR THE READER

This report of the organization “Different & Equal”, known as D&E is a product of the ongoing work of its directors and staff to provide full transparency to the public about the organization’s activities through the precious support of the donors regarding the rehabilitation and reintegration of victims of trafficking in Albania. The report is published with the financial support of the Australian Government, specifically the Department of Foreign Affairs and Trade. Our organization appreciates their support offering the possibility to present our work and efforts to the public.

This report is focused in the activities of 2009 but we have included here also a summary of the projects implemented during year 2008, for we didn’t have financial support to publish the activities and projects at that time.

During 2008 and 2009 “Different & Equal” organization has continued to give its contribution in the fight against trafficking of human beings helping in this way in the identification, referral, protection, reintegration of the victims of trafficking, in the prevention of trafficking, increasing the capacities of different actors involved, as well as in analyzing the situation and the opportunities for reintegration of VoTs in Albania. In 2009, organization has provided assistance for victims of domestic violence too.

The organization “Different & Equal” has collaborated and coordinated its work with a series of national and international partners, governmental and non-governmental, with coalitions and formal or informal networks.

Even though 2009 has been a difficult financial year for D&E due to the reductions of funds from our main donors in the field of anti – trafficking, the organization’s staff has made maximal efforts so that these difficulties do not impact the continuation, quality and the range of reintegration activities provided for the victims of trafficking.

Special thanks go to all of our donors, for without their contribution we wouldn’t be able to accomplish the activities described in this report. Thanks go also to the devoted and professional board of the organization, to the staff, government and non-government partners, volunteers and in particular to the beneficiaries and their efforts in the reintegration process.

Mariana Meshi
Executive Director
STAFF

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Stela Tanellari  Deputy Director/Center Coordinator
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Nazire Bidollari  Social Worker
Serije Pepa  Social Worker
Reta Pinderi  Social Worker
Lutfije Çeliku  Trainer/Teacher
Floresha Shena  Trainer/Teacher
Eleni Mihal  Nurse
Xhevahire Hodo  Nurse
Elga Cicaku  Psychiatrist
Erion Jasharilli  Driver

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Monika Kocaqi  Board Member, Executive Director of “Refleksione” Association
Albana Koçi  Board Member, General Director, General Directorate of Services’ Management, Municipality of Tirana.

VOLUNTEERS

Imelda Poole
Eda Nushi
Marinela Tanellari
During 2008 organization “Different & Equal” has implemented three important projects:

Project 1: “Reintegration Assistance to the Former Albanian Victims of Trafficking”. This project includes activities of direct assistance for victims of trafficking and remains the main project implemented by D&E since it was founded. The assistance provided for the victims of trafficking in the framework of this project includes safe accommodation, fulfillment of the basic needs of the victims and a range of reintegration services to empower the former victims of trafficking. During 2008, was provided reintegration assistance for 70 Albanian victims of trafficking and in risk of trafficking and 30 children of theirs.

This project is financed by USAID through its projects, CAAHT and World Learning, the King Baudouin Foundation (KBF) in Belgium, MIVA/ one Man and the Dutch Foundation of the Religious against Trafficking in Women (SRTV).

Project 2: “Assistance for the victims of trafficking during the identification process in Durrës and Tirana region” as part of International Organization for Migration (IOM) project “Combating Trafficking in Human Beings in Southeast Europe and Balkan Region- Phase IV” financed by Swedish International Development Organization (SIDA). During the implementation of this project, D&E staff has collaborated with border and anti – trafficking police officers for needs assessment and for providing immediate assistance for the victims of trafficking that were staying temporarily in police reception facilities by meeting their basic needs such as food, medical and sanitary needs as well as providing communication means.

Project 3: “Increasing information on the services provided for former Albanian Victims of Trafficking (VoTs) by the organization “Different & Equal” to the potential beneficiaries.” In the framework of this project was published the D&E Annual Report 2007; were prepared a considerable number of leaflets and a good part of them were delivered to working partners and public. In addition, the organization’s webpage was set up. This project was financed by the Australian Government, the Departament of Foreign Affairs and Trade.
PROJECTS IMPLEMENTED BY D&E DURING 2009

Project 1: “Providing Sustainable Reintegration Assistance for former Albanian victims of trafficking”

Financed by: USAID/IOM in Tirana
            King Baudouin Foundation in Belgium
            Vodafone Foundation Albania
            USAID through World Learning and CAAHT
            SRTV-Holland

Project goal: The goal of the project is to provide a full range of reintegration services to the Albanian victims of trafficking, thus helping them to recover from the abuses they have suffered.

Specific objectives:
- To provide quality reintegration services to the Albanian victims of trafficking;
- To contribute to the sustainability of the reintegration services to the Albanian former victims of trafficking;
- To contribute to the implementation of the Albanian National Strategy to Fight Trafficking in Human Beings, and of the National Referral Mechanism;
- To strengthen local capacities for a coordinated provision of assistance.

The project has provided a full package of reintegration services needed for each of the beneficiaries.

During 2009, were assisted 75 beneficiaries, from which 56 women and girls and their 19 children.

Aiming the rehabilitation and the empowerment of the victims from the trauma endured, this package has been offered to the beneficiaries through a joint assessment and interaction process between the service provider/beneficiary through three phases.
Phase I – Preliminary Assistance

During this phase is provided:
1. Identifying and addressing the beneficiary (and her children’s) needs including medical, psychological, establishment of healthy social relationships, education, employment etc.;
2. Building up a reintegration and empowerment plan with the active participation and decision-making of the beneficiaries VoT;
3. Finding resources, providing access or services in response to the identified needs of VoT including:
   - Safe accommodation;
   - Medical assistance;
   - Evaluation and psycho-social counseling;
   - Legal assistance;
   - Family mediation for the cases that need to re-establish healthy relationships with their family;
   - Assistance and support for the children of VoTs;
   - Case management in collaboration with the beneficiary, building the case profile and the reintegration plan;
   - Vocational training;
   - Assistance for reintegration into the education system;
   - Literacy courses;
   - Counseling and support for job placement;
   - Activities for improving life skills;
   - Social, culture and sports activities.

Phase II – Semi-Independent Living

- Assistance in finding and keeping employment;
- Accommodation in half-way houses or financial support for housing;
- Ongoing reintegration services;
- Participation in income-generating programs;
- Support through social workers, constant psycho-social assistance for the beneficiaries in apartments and in families;
- Progress assessment of the beneficiaries in different fields;
- Risk assessment and provide support mechanisms;
- Monitoring and evaluation of the reintegration process.
Phase III – Independent Living

- Providing reintegration assistance through family and community relationships;
- Information on the existing services in the community and provide necessary contacts (the map of services);
- Supporting the beneficiaries to create and strengthen relationships with the support institutions in the community;
- Monitoring and Follow-up.

Category of the Beneficiaries in the Program

Table 1

<table>
<thead>
<tr>
<th>Category</th>
<th>Total no. of cases assisted in the program</th>
<th>No. of cases carried from 2008</th>
<th>No. of new entries in the program 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Victims of trafficking</td>
<td>41</td>
<td>23</td>
<td>18</td>
</tr>
<tr>
<td>Presumed victims of trafficking</td>
<td>2</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>In risk of being trafficked</td>
<td>10</td>
<td>8</td>
<td>1</td>
</tr>
<tr>
<td>Children accompanied with their mothers</td>
<td>19</td>
<td>14</td>
<td>5</td>
</tr>
<tr>
<td>Domestic violence cases/abused</td>
<td>4</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>Total</td>
<td>75</td>
<td>46</td>
<td>29</td>
</tr>
</tbody>
</table>

As can been seen in the Table 1, the majority of the beneficiaries assisted are victims of trafficking. The program is adapted to accommodate the needs of the victims of abuse and domestic violence. Three women assisted in the program this year are pure domestic violence cases, abused from their husbands. Immediate Defense Order from the court was given regarding these cases after their denunciation to the police.
A big number of beneficiaries, especially the cases carried from 2008, are assisted in different phases of the reintegration process.

2. New cases assisted in 2009

During this year 29 new beneficiaries have entered the program, out of which 24 women/girls and their 5 children.

<table>
<thead>
<tr>
<th>Month</th>
<th>No of cases referred</th>
<th>No of new children</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>February</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>March</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>April</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>May</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>June</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>July</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>August</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>September</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>October</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>November</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>December</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>24</strong></td>
<td><strong>5</strong></td>
</tr>
</tbody>
</table>
Referral Sources for the New Cases Assisted during 2009

### Table 3

<table>
<thead>
<tr>
<th>Referrals Sources</th>
<th>Number of Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Directorate of Police</td>
<td>3</td>
</tr>
<tr>
<td>Directorate of Police in Elbasan</td>
<td>3</td>
</tr>
<tr>
<td>Directorate of Police in Gjirokastra</td>
<td>1</td>
</tr>
<tr>
<td>Police Commissariat no. 2</td>
<td>1</td>
</tr>
<tr>
<td>Attorney of Serious Crime</td>
<td>1</td>
</tr>
<tr>
<td>Another Vision Association in Elbasan</td>
<td>1</td>
</tr>
<tr>
<td>Psycho-Social Center Vatra in Vlora</td>
<td>2</td>
</tr>
<tr>
<td>“Life and Hope” Center in Gjirokastra</td>
<td>1</td>
</tr>
<tr>
<td>“Human Rights in Democracy” Center in Tirana</td>
<td>2</td>
</tr>
<tr>
<td>Center for Legal Initiative in Tirana</td>
<td>1</td>
</tr>
<tr>
<td>Bethany Social Services in Tirana</td>
<td>1</td>
</tr>
<tr>
<td>State Social Services in Elbasan</td>
<td>1</td>
</tr>
<tr>
<td>Madoninna Del Grappa in Shkodër</td>
<td>2</td>
</tr>
<tr>
<td>“Global Care” organization in Bathore</td>
<td>1</td>
</tr>
<tr>
<td>IOM in Kosovo</td>
<td>1</td>
</tr>
<tr>
<td>IOM in Tirana</td>
<td>2</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>24</strong></td>
</tr>
</tbody>
</table>

As can be seen in Table 3, the majority of the new cases are referred by Police structures and Prosecutors, mainly by the General Directorate of Police (Member of Responsible Authority), the Police Directorate of Elbasan, the Police Directorate of Gjirokastra and the Office of the Attorney of Serious Crimes. The other cases are referred by associations and organizations, members of National Coalition of Anti-Trafficking Shelters who operate in different cities such as Vlora, Elbasan, Gjirokastra and organizations who provide different services in Tirana and
areas around Tirana including Bathore, Kamëz, etc. Three cases are referred by IOM Tirana and Kosovo.

During the years 2008 and 2009 it is noticed an increase in the number of cases referred by Police structures whereas before the majority of the cases have been referred by the National Reception Center of Victims of Trafficking to continue their reintegration process into society.

Areas of Origin of the Cases

Table 4

<table>
<thead>
<tr>
<th>Location</th>
<th>Number of Cases</th>
<th>Rural</th>
<th>Urban</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dibër</td>
<td>1</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Shkodër</td>
<td>3</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Rreshën</td>
<td>1</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Pukë</td>
<td>1</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Lezhë</td>
<td>2</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Tiranë</td>
<td>2</td>
<td></td>
<td>2</td>
</tr>
<tr>
<td>Elbasan</td>
<td>4</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>Lushnjë</td>
<td>1</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Skrapar</td>
<td>1</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Vlorë</td>
<td>3</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Berat</td>
<td>3</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Sarandë</td>
<td>1</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Kavajë</td>
<td>1</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>TOTAL</td>
<td>24</td>
<td>14</td>
<td>10</td>
</tr>
<tr>
<td>Percentage</td>
<td>100%</td>
<td>58.3%</td>
<td>41.7%</td>
</tr>
</tbody>
</table>

The majority of the cases come from Elbasan and Shkodra, Vlora and Berat. The cases that come from Elbasan are referred mainly by the Directorate of...
Police of Elbasan while their trafficking destination and country of exploitation has been Greece. Some of the families of beneficiaries have moved migrating from highlands where they were resident (Dibër, Puka) and were placed in the villages around Tirana and Durrës. In some cases, the families who didn’t find opportunities and didn’t have a better quality of life returned to their place of origin.

Most of the cases come from rural areas and from families in very bad economic conditions differently from two years ago where the majority of the cases came from urban areas as result of internal migration (the movement of families from rural to urban area for a better life). In their families of origin it is noticed deep poverty and life opportunities are limited. Cases that come from urban areas usually derive from populated areas specifically from informal inhabitants of Kamza, Bathore, Babrru and other informal areas of Tirana. Approximately 25% of the cases referred during this year come from the above-mentioned locations.

### The Average Age of the New Beneficiaries

<table>
<thead>
<tr>
<th>Age group</th>
<th>Children</th>
<th>14-18</th>
<th>19-25</th>
<th>26-30</th>
<th>31-35</th>
<th>Over 36</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Cases</td>
<td>5</td>
<td>6</td>
<td>11</td>
<td>4</td>
<td>0</td>
<td>3</td>
<td>29</td>
</tr>
<tr>
<td>Percentage</td>
<td>17%</td>
<td>21%</td>
<td>38%</td>
<td>14%</td>
<td>0%</td>
<td>10%</td>
<td>100%</td>
</tr>
</tbody>
</table>

Regarding the average age of the beneficiaries at the moment of referral, it can be said that 6 of them were 14-18 years old, 11 cases were 19-25 years old, 3 cases older than 36 years old. As it is clearly seen a significant number of the referred victims of trafficking during this year have been minors. This age group remains to be the favorite of recruiters and traffickers as it is the most vulnerable one.
Violent Experiences before Trafficking

Most of the victims of trafficking have been abused beforehand from their family members especially from their fathers, mothers and/or their brothers. Some of them come from dysfunctional families, parents with a history of alcoholic dependency, co-existence with stepmother or stepfather, family incest, etc..

Means of Recruitment

<table>
<thead>
<tr>
<th>Recruitment</th>
<th>False Promise for Marriage</th>
<th>False Promise for Employment</th>
<th>Kidnapping</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>No. of Cases</td>
<td>13</td>
<td>7</td>
<td>1</td>
<td>21</td>
</tr>
<tr>
<td>Percentage</td>
<td>62%</td>
<td>33%</td>
<td>5%</td>
<td>100%</td>
</tr>
</tbody>
</table>

False promise for marriage continues to be the most common mean used from the traffickers for recruiting the victims of trafficking. In most cases the recruiters have been their neighbor, people of the community or their own relatives. The girls have been forced to prostitution after the threats and/or physical, psychological or sexual abused by the traffickers.

The false promise for employment remains the second favorite means most used by the traffickers to recruit the victims of trafficking. This is due to the poor economic family conditions as it was mentioned above, poverty, lack of possibilities for a better life, etc. These cases are recruited by family members, relatives such as aunts, first cousins, etc., promising the victims a decent job in the neighboring countries.
A. was living with her family in a small city of South Albania. Due to the difficult conditions of her family and the health problems of her parents, A. decided to accept the proposal of her cousin to go with her in Greece and work there.

As soon they arrived, the cousin told A. to go live with some friends of hers who had already found her a job. A. was sexually exploited by her cousin’s friends and on the first occasion observed she denounced her traffickers. Her cousin was part of the trafficking network.

**Kidnapping:** This year one of the cases assisted in the program had been kidnapped, raped, threatened and exploited. Kidnapping of this minor girl had been organized after the traffickers/recruiters were very familiar with her residence, her family, and her poor living conditions.

**Countries where the cases have been trafficked**

<table>
<thead>
<tr>
<th>Country Trafficked/Exploited To</th>
<th>Number of Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>Greece</td>
<td>5</td>
</tr>
<tr>
<td>Kosovo</td>
<td>2</td>
</tr>
<tr>
<td>Italy</td>
<td>3</td>
</tr>
<tr>
<td>Norway</td>
<td>1</td>
</tr>
<tr>
<td>Macedonia</td>
<td>1</td>
</tr>
<tr>
<td>Albania</td>
<td>9</td>
</tr>
</tbody>
</table>

Almost half of the Vots assisted during 2009 are exploited within Albania. The main towns where the girls were exploited have been: Tirana, Vlora, Durrës and Pogradec. Beside the cases that have been transported in other cities during the trafficking process, there are also cases exploited within their hometown. Mainly the girls are exploited in motels, hotels and private houses.

In regards to internal trafficking it can be said that it remains a problem specifically due to the lack of identification of the cases exploited. For most of the victims a major obstacle to escape trafficking is the lack of information about the existence of safe shelters, lack of trust, the fear from family reaction and in some
cases family refusal. There have been also cases when the lack of awareness or problems of mental health development were factors for the victim to be unable to perceive trafficking as exploitation.

As far as external trafficking is concerned, Greece continues to be main destination for the victims of trafficking (the girls have walked through mountains on foot to reach the destination). Kosovo and Macedonia are destination countries as well, where the girls are exploited for prostitution. The cases exploited in Italy had been trafficked at the beginning of the years 2000 – 2003, period in which the number of girls and women trafficked in Italy was higher and the transportation was made with speedboats.

On the other hand, marriages of Albanian girls with Serbians or Macedonian citizens are a big concern because they are based on monetary interest. The girls from the towns and villages of Northern Albania are mostly affected by this occurrence. These kinds of marriages are not only destined to fail but in the worst cases the girls end up trafficked and exploited.

The main itineraries followed by the traffickers to reach the destination together with the victims have been as below:

1. Cases Trafficked and Exploited Abroad
   Tiranë-Sarandë-Igumenicë-Corfu (Greece)
   Elbasan- Pogradec- Korçë- Kapshticë- Follorinë –Athena (Greece)
   Tiranë – Durrës - Italy
   Durrës – Kukës-Kosovo

2. Cases exploited within Albania
   Elbasan –Librazhd - Prrenjas - Pogradec
   Skrapar - Lushnjë – Durrës
   Rërshen – Tiranë, etc..
As can be seen, the women and girls assisted during this period are mainly exploited for sexual purposes.
Educational Level for Beneficiaries

Table 8

<table>
<thead>
<tr>
<th>Education</th>
<th>No Education</th>
<th>2-7 Years of Compulsory Education</th>
<th>Completed Compulsory Education (8-9 years)</th>
<th>Completed High School</th>
<th>University</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>No. of Cases</td>
<td>1</td>
<td>7</td>
<td>13</td>
<td>3</td>
<td>0</td>
<td>24</td>
</tr>
<tr>
<td>Percentage</td>
<td>4%</td>
<td>29%</td>
<td>54%</td>
<td>13%</td>
<td>0%</td>
<td>100%</td>
</tr>
</tbody>
</table>

Majority of the new cases assisted in the program have completed compulsory education, while others have not finished the compulsory education for different reasons, dropping out of school. Some of the reasons that have influenced the beneficiaries to drop out of school have been economic factors, migration within Albania and the lack of possibilities to register, lack of registration at the Civil State Offices, forced engagements and marriages at a young age, as well as the mentality and fanaticism of families and communities. The latest continues to remain one of the reasons to drop out of school (especially in the remote areas) based on the justification of “protection” from problems that may happen while frequenting school.
MAIN SERVICES DURING REINTEGRATION PROCESS

1. Accommodation
Accommodation is one of the most necessary and preliminary assistance for the cases after their trafficking experience. “D&E” offers accommodation for victims of trafficking not only in the shelter but also in the community by finding accommodation possibilities and apartments helping them paying rent for a certain period of time.
During this year 33 women and girls plus 7 children of theirs were assisted in the reintegration center: 22 cases and 13 children of theirs were assisted in the second and third phase of the program while 10 cases and 3 children of them were assisted in their families and 3 cases are accommodated in other alternative placement for example in Tirana at “Mother Tereza” Convention and at a convention in Shkodra. Some of the cases after the assistance in the Reintegration Center, were given services in different phases of the program. In the meantime there have been cases assisted directly based on their needs in apartments or families. These cases are regularly provided with counseling, medical assistance and other necessary services in accordance to their needs.

Some of the above mentioned cases are initially assisted in the shelter getting the most necessary services during this first phase of the program. Then they have passed to the second phase of the program, being assisted, in the rented apartments or in some cases have returned to their family of origin after an assessment done by the social workers and stabilization of family relations. So during this year, 6 new cases have moved to the second phase, living in the

Accommodation is one of the most necessary and preliminary assistance for the cases after their trafficking experience.
Some of the cases are initially assisted in the shelter getting the most necessary services during this first phase of the program. Then they have passed to the second phase of the program, being assisted, in the rented apartments and 10 cases have returned to their families. They have regularly been supported and monitored.

Activities in the Reintegration center are organized based on a three month plan:

Group discussions on different social topics such as:

- Human rights, rights of the children;
- Conflict management;
- Management of free time and income;
- Relation between the employer and employee as well as colleagues;
- CV writing and job interviewing skills;
- Parent-child relations;
- Interpersonal relationships;
- The importance of appearance in different settings;
- The importance of schooling/education;
- The importance of professional trainings;
- Domestic violence, its types and consequences;
- Adolescence and its characteristics;
- Communication, ways and means;
- The explanation of empowerment concepts and independence of an individual in daily life;
- Trafficking issues and means of trafficking;
- Confrontation with difficult situation, emergency numbers.

Culinary Workshop

- The beneficiaries cook different meals during the culinary workshop such as: crepes, pizza, lasagna, pies, different desserts, cookies, etc.. These meals are of traditional Albanian cuisine but also Italian and Greek.
- Table set up especially for different occasions.
- The culinary workshop is organized by a social worker or trainer in cooperation with the girls who attend a cooking course in the professional training centers. This workshop includes all the beneficiaries of the center organized with the sole purpose of improving their cooking abilities especially for the beginners.
Celebrating the Beneficiaries’ Birthdays
Celebrating the beneficiaries and their children’s birthdays has turned into a good tradition already. It’s a special day for all of them. They coordinate a special feast with food, musical evening, cocktail, birthday cake and gifts.

Fitness and Fun Games
In the terrace of the shelter we have created a small gym with fitness tools used by the girls. Other fun games include those that engage their mind and body. Also we organize different competitions like: the nicest dressed girls, the best make-up, etc..

Competitions
These competitions are mainly organized by the teachers/trainers. The main competition included “the best poetry” created by the beneficiaries. In November after a group discussion on HIV/AIDS a competition was organized related to this topic. A great interest was shown by all the girls taking part in that activity. The first three winners were given symbolic gifts.

Handicrafts
Most of the girls make different handicrafts such as: vests, pullovers, scarves, needlework, table cloths, embroidery, etc. Girls who have completed the tailoring course use the sewing machines of the shelter to sew different things for the other girls. They are supported by the trainers to make nice things for personal use and also to sell in fairs in order to earn a small profit.

Reading and Discussing Books
D&E has a mini library where the girls can find different books, novels, poems, educational books, informational books, and books for children. Many of the girls use the books of the library and time after time they discuss on a certain book in the group discussion activity.

Celebrating Holidays
For feasts we organize different things in the center. So for Christmas, New Year, 8th of March, San Valentine’s Day, etc., D&E and AAGW deliver gifts for the beneficiaries trying to make them part of the holiday atmosphere. On historic days, such as the 1st of May, 28th - 29th of November, we organize discussions on the events that have happened on those days. In the center D&E respects the beneficiaries’ religious belief celebrating all the religious feasts.
Outdoor Activities
During this year outdoor activities are organized as well. So during the summer time all the beneficiaries have gone to the beach in Shëngjin and in Durrës. Time after time we have organized parties in restaurants of Tirana. Coffees in bars, shopping for themselves and their relatives especially for different holidays have not missed during this year. Religious girls have visited mosques and churches.

2. Assistance for the Children of the Beneficiaries

During the year 2009, D&E has assisted 19 children of the beneficiaries, 7 of which from 1-3 months old were assisted in the reintegration center and 12 others children were assisted with their mothers in different phases of the program. For the children assisted in the reintegration center a suitable environment is created for their wellbeing. Different activities are organized with children such as: fun games in the terrace, going out for a walk, drawings, telling different tales, showing books with pictures for their ages, etc. Even with mothers we have organized different activities with the aim of improving their abilities to raise healthy children. Different topics are discussed in these activities such as: care for a newly born child, feeding, placing them into daycare or kindergarden, informational sessions that include sharing experiences with one another.

All the children are registered in the local clinic where they have been regularly assisted with check-ups and proper vaccinations based on a personalized chart. Two children have been assisted with legal assistance for their registration in Civil Offices and the children who are placed in the “Bethany” center in Bubq have been visited by their mothers two times per months according to the rules of the institution.

3. Assessment of the individual needs and support for the reintegration and rehabilitation plan

Psycho-social counseling’s is offered to the beneficiaries mainly by the case workers of D&E in each phase of the program, and in each step of their integration plan. These sessions have been focused on adaptation to their new environment, trauma reduction, improvement of their wellbeing, improving their self-esteem, relationships with their families, the importance of professional trainings, employment and efforts to keep it, preparation for other reintegration phases, independent life, future plans, etc.
During year 2009, 2135 individual counseling sessions were offered for the beneficiaries.

The assessment of cases is made based on the Standards for Social Services of VoTs or in risk of being trafficked in Residential Centers, approved by MLSAEO such as: legal assessment, safety assessment, psycho-social assessment, medical assessment, professional training/employment assessment, education and family assessment. After the assessment a plan is created for each case based on objectives and specific individual needs.

D&E staff organizes two staff meetings monthly based on meeting schedules where the multidisciplinary team discusses on case assessments and management. The main topics discussed in these meetings from staff members have been focused on: improving job opportunities, beneficiaries progress, reenrollment in school, gathering necessary documents for the registration process, discussion about difficulties and needs of the cases in the second phase of the program, the progress of cases with mental and physical health problems, progress of penal and judicial process of cases and follow up, monitoring cases assisted in other cities, etc..

4. Medical Assistance

The quality of life and working conditions of the victims of trafficking during the exploitation period have often been very bad. They have been exposed towards different diseases and illness. Therefore, new cases entered in the program have done routine analyses (blood and urine as well as tests for SST examination), and those who have had specific health problems have treated by the specialist. Health problems during this year have been mainly dental, skin related, neurological, gynecologic, and urinary track infections. 10 beneficiaries have been tested for HIV/AIDS on a voluntary bases in the Institute of Public Health and all the cases have tested negative.
Health problems during 2009

<table>
<thead>
<tr>
<th>Health Problem</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Urine infection</td>
<td>5</td>
</tr>
<tr>
<td>Dermatologic problems</td>
<td>2</td>
</tr>
<tr>
<td>Oculistic problems</td>
<td>1</td>
</tr>
<tr>
<td>Neurologic problems</td>
<td>2</td>
</tr>
<tr>
<td>Gynecologic problems</td>
<td>3</td>
</tr>
<tr>
<td>Dental problems</td>
<td>4</td>
</tr>
<tr>
<td>Anemia</td>
<td>6</td>
</tr>
<tr>
<td>Orthopedi</td>
<td>1</td>
</tr>
<tr>
<td>Prob. Pneumone</td>
<td>1</td>
</tr>
<tr>
<td>Hemorrhoid problems</td>
<td>2</td>
</tr>
<tr>
<td>Toxicology</td>
<td>3</td>
</tr>
<tr>
<td>Hospitalized</td>
<td>0</td>
</tr>
</tbody>
</table>

Mental Health Problems during 2009

<table>
<thead>
<tr>
<th>Mental Disorders/Diseases</th>
<th>PTSD</th>
<th>Depressive Disorder</th>
<th>Anxiety Disorder</th>
<th>Personality Disorder</th>
<th>Psychotic Disorder</th>
<th>Schizophrenia</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Cases</td>
<td>5</td>
<td>2</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>2</td>
<td>13</td>
</tr>
</tbody>
</table>

Two cases accommodated in the shelter during this year were forced to use drugs by the traffickers. They were consulted with a specialist and have completed all the necessary medical check-ups. After that they have received the proper recommended treatment.

During this year 13 cases have experienced mental health problems due to the trauma caused during the process of trafficking and exploitation in addition to other factors. As it is seen in the above table most of the cases have had post-traumatic stress disorder, followed by anxiety disorder. Cases with mental health problems are evaluated and assisted by the psychiatrist who has also given inputs for her reintegration plan.
The psychiatrist of D&E has organized in the center trainings on health issues in general and mental health in particular. All the girls have participated. This training is considered very useful especially for changing the opinion of the beneficiaries in regards to mental health illnesses. This is very important for the cases in diagnosing and treating them by the psychiatrist of the center.

Special care is offered for a pregnant woman, who was assisted regularly with tests and check-ups to the delivery process. One case with mental problems has been hospitalized in the hospital for a better treatment by the specialist. D&E nurses have organized also group counseling with beneficiaries regarding different medical issues such as:
- Sexually transmitted diseases and HIV/AIDS, the contraceptive methods;
- Abortion and its consequences;
- Fever in children;
- Diagnosing sickness at home;
- External troops in the esophagus, children’s care;
- Drugs and consequences from using them;
- Damage from alcohol use and smoking;
- Food hygiene, poisoning from stale meals;
- Frightening/bad dreams, anxiety and fear;
- Pregnancy, the importance of follow-up and care;
- Disorders in the menstrual cycle;
- Seasonal viruses and protecting oneself from them.

5. Activities for Improving Life-Long Skills

Social workers, teachers/trainers have closely worked with the beneficiaries for these activities especially the ones who have attended different courses and schooling. They have also worked with illiterate cases, those with difficulties, teaching them reading and writing and conducting different exercises. They have also worked with the beneficiaries’ children for stimulating them to talk, complete simple mathematic exercises based on their age, etc..
Educational Activities

<table>
<thead>
<tr>
<th>Category</th>
<th>Group 1</th>
<th>Group 2</th>
<th>Group 3</th>
<th>Group 4</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Literacy course</td>
<td>Attendance of courses/trainings for the beneficiaries in the program</td>
<td>Attendance of school for the beneficiaries that are in the program</td>
<td>Kinder garden and daycare for the children that are in the program</td>
</tr>
<tr>
<td>Total</td>
<td>2</td>
<td>22</td>
<td>9</td>
<td>4</td>
</tr>
</tbody>
</table>

Life-Long Skill Trainings

Different topics are covered in order to improve their life-long skills and knowledge. They include:
- Money, currency, exchange;
- Mathematic puzzles;
- Discussion about proverbs and comments on them;
- Geography, continents, their indicators, our flag;
- Climate, its kinds, global warming;
- Means of communication between people from ancient times up today;
- SOS, telephone, internet, mailing.

6. Legal Assistance

D&E has closely collaborated with the Center for Legal Civic Initiatives about offering legal assistance to the beneficiaries of the program. Legal assistance has been focused primarily on supporting cases that have denounced traffickers, for children’s registration in civil offices (2 cases), divorcing procedure (2 cases), and information related to civilian compensation (3 cases). 5 Cases referred this year have denounced the traffickers to the Police and Serious Crime
District Attorney Office for trafficking and exploiting. D&E regularly contacted with prosecutors of cases in order to receive information on the process started from the beneficiary.

The Center for Legal Civic Initiatives in collaboration with “Mbretëresha Geraldinë” maternity hospital has assured the DNA test of a child of one the beneficiaries of the program. This test was required in the legal process for the inclusion of the child in her family birth certificate.

D&E has collaborated with the General Directorate of Civil State, Municipality Unit, mainly with the Civil Offices of Tirana and of other cities for facilitating the process of registration of the beneficiaries and their children in the respective civil offices as well as for getting certificates and applying for ID-s.

Training on Human Rights is organized by a specialist of the field for the beneficiaries of the program. The topics discussed were: human rights concepts, the Universal Declaration, the Constitution of the Republic of Albania, etc.

D&E staff has participated in training on: “The rights of the victims of trafficking for compensation and other fundamental rights based in law and practice” organized by the Center of Legal Civic Initiatives with foreign experts/trainers.

7. Job and professional trainings

22 beneficiaries have attended different professional and job trainings during this year. 10 Cases have attended a hairdresser course, 4 cases have attended a tailoring course, 2 cases a cooking course, 6 cases a housecleaning course, 19 cases have attended English courses (2 of them have attended this course in the licensed Center of Foreign Languages, one in Tirana and the other in Elbasan). 17 cases have followed an English course conducted by a foreign volunteer. Some of the beneficiaries have followed more than one course.

D&E has collaborated with the Employment Office/Professional Training Sector for enrolling the cases in professional trainings. The girls were provided with free of charge courses by the Directorate of Professional Formation in Tirana. Such courses are also provided by non-state institutions such as Alternative Professional and YWCA.
### Professional Courses/Vocational Trainings

<table>
<thead>
<tr>
<th>No</th>
<th>Course</th>
<th>Provided by</th>
<th>Number of Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Hairdressing</td>
<td>Professional Training Center Hairdressing School</td>
<td>10</td>
</tr>
<tr>
<td>2.</td>
<td>Tailoring</td>
<td>Professional Training Center</td>
<td>4</td>
</tr>
<tr>
<td>3.</td>
<td>Cooking</td>
<td>Alternative Professional</td>
<td>2</td>
</tr>
<tr>
<td>4.</td>
<td>House cleaner</td>
<td>YWCA</td>
<td>6</td>
</tr>
<tr>
<td>5.</td>
<td>English</td>
<td>- Abraham Lincoln, Elbasan</td>
<td>19</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Foreign Languages Center, Tiranë</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Volunteer</td>
<td></td>
</tr>
</tbody>
</table>

### 8. Employment

During this year 21 cases have been employed mainly as: tailors, cooks, assistant cooks, sales person, barmaids, cleaners, workers in a bag factory, fast-food, etc.

This year some cases were referred to the Employment Regional Office for job opportunities in tailoring enterprises but actually none of the cases were employed there as a results of the staff layoffs in these enterprises. The beneficiaries have faced difficulties in maintaining their job because of the staff layoffs in some enterprises or the closure of private business. Six cases have opened their own business with money from ILO/OSBE program. As of today, five of them continue to manage their own business, one of them had to close down her business because she didn’t have enough clients due to strong stigma of the community where she lives.

**Six cases have opened their own business with money from ILO/OSBE program.**
Businesses Opened by Beneficiaries

<table>
<thead>
<tr>
<th>No</th>
<th>Type of Business</th>
<th>Number of Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Hairdresser Shop</td>
<td>2</td>
</tr>
<tr>
<td>2.</td>
<td>Boutique</td>
<td>1</td>
</tr>
<tr>
<td>3.</td>
<td>Shop for selling secondhand clothes</td>
<td>1</td>
</tr>
<tr>
<td>4.</td>
<td>Mini - Tailoring</td>
<td>1</td>
</tr>
<tr>
<td>5.</td>
<td>Grant from IOM Norway for Hairdresser Shop</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td><strong>Total</strong></td>
<td><strong>6</strong></td>
</tr>
</tbody>
</table>

The beneficiaries of the program have attended trainings on the job market, preparation session organized by a trainer on starting a new job, very important issues which influence and improve their abilities to face the job market.

9. Education

Actually nine cases are currently attending school, six new cases are registered for this academic year 2009 - 2010: one case is registered at a professional high school in Tirana, two cases are registered in the second and third year of high school within the part-time system, two cases are attending elementary school (6th and 8th grade to be precise), and one case is attending Law Faculty.

D&E has collaborated with the Ministry of Education, the Educational Directorate of Tirana, and with the School Directorates for the registration of cases into the system. D&E has also collaborated with IOM in regards to the payment of the school fee for the last mentioned case. A scholarship has been granted for the case who is attending the professional school to cover expenses such as dormitory costs, food, etc... This is accomplished in cooperation with the municipality of the beneficiary’s town.

10. Family Mediation

The beneficiaries accommodated in the center regularly call their families by phone, they are accompanied to meet their parents in their towns or villages where they live, as well as they are accompanied to meet the family members in Tirana when the parents come to meet their daughters here.
When L. comes first in the Reintegration Center of D&E, she didn’t have any kind of relationship with her family members. They didn’t want to meet her, speak on the telephone or get any information about her life. With patience the social worker of the beneficiary started to negotiate with a relative of her in Tirana, helping him to know the truth about L’s. history, something that was not welcomed by her family.

Step by step the relative of L. started to negotiate with her family, who “even why they haven’t forgiven her yet”, have recently established a communication bridge, mainly via telephone. Meanwhile, L.’s relative’s is trying to be present as much as possible in her life, supporting and encouraging her to go on and start a new life.

During this year 10 beneficiaries returned to their families of origin and continue to be supported by the organization within their families. The services provided include counseling sessions, vocational training possibilities, clothing, orientation for attending school, employment, etc..

11. Income Generation Activities

D&E has collaborated with AAGW (Association of Albanian Girls and Women) for such activities. The beneficiaries have made different handicrafts and sold them. The beneficiaries are paid for their labor with the money earned from the sales. AAGW has participated in two big fairs organized at the Sheraton Hotel, one in May and one in December, “Christmas Bazaar”, where the AAGW members have displayed their handicrafts and sold some of them.

12. Monitoring and Follow-Up

33 Cases are assisted in the second and third phase of the program which are closely monitored and followed-up by the staff of the organization. Besides the cases who continue to be in the program, the staff monitors and assists 43 former beneficiaries through counseling and giving contact numbers and information on different services in the community. Cases that have returned in their families are monitored as well through telephone calls or meetings with them and their families time after time, assisting them regarding special needs they have while they stay with their families. The beneficiaries who are assisted in their districts are monitored and visited in their towns including Kavajë, Berat, Shkodër, Vlorë, etc..
The monitoring process for all the assisted beneficiaries is focused on health issues, employment, job and professional trainings, education, legal and psychological issues, managing income and daily activities, possibilities for managing a private business, etc..

The cases in the second and third phase have faced the following difficulties:
- Difficulties in finding and maintaining a job, as a result of the economic crisis (staff layoffs in different enterprises, closure or staff layoffs in private businesses for example in restaurants where the girls have worked as a cook or cleaned dishes, clothing shops, etc.);
- Low salaries and work without insurance;
- High prices for rented apartments;
- Difficulties in receiving medical services especially for children of beneficiaries;
- Etc..

D&E has collaborated with the Christian Association of Albanian Prisoners (SHKBSH) for the possibility of paying rent for the beneficiaries’ apartments in these phases of the program. For the year 2009 this Association has supported 8 (eight) of the cases of the D&E program.

DIFFICULTIES ENCOUNTERED DURING THIS YEAR

- Difficulties in Finding Financial Resources to Cover Program Expenses. D&E has encountered a lot of difficulties to find financial resources for the program due to the reduction of funds by some financial supporters in the anti-trafficking field in Albania. Huge and intensive efforts were made to cover the basic needs of VoTs with small grants offered by donors. Due to these financial problems D&E has reduced the staff, adding to more work to the actual staff. To address the needs of the beneficiaries assisted, D&E has tried to collaborate with institutions and different organizations that offer different services free of charge.

- Difficulties in Finding Jobs for the Beneficiaries. Although the beneficiaries of the D&E program have been registered in the Employment Office, none of them is yet to be employed by this institutional structure. On the other hand, none of our beneficiaries is included in the encouraging employment program of the government, where VoTs can receive assistance.
Difficulties in Addressing the Needs of the Beneficiaries with Mental Health Problems. For this problem all the shelters have requested the involvement of Ministry of Health in order to better address the different health problems of VoTs.

**Project 2 Study on the Social Economic Reintegration of Victims of Trafficking in Albania**

*Financed by: OSCE/Presence in Albania*

**Goal:** To summarize the steps of the reintegration process of the victims of trafficking as well as the factors affecting a successful reintegration of this target group in Albania.

**Specific Objectives:**
- Evaluate a range of potential factors affecting the successful reintegration of VoTs;
- Explore opportunities and resources which can help the reintegration of VoTs in Albania;
- Analyze the reintegration challenges and how they can be overcome.

The study has provided information about what victims of trafficking expect after they have escaped trafficking, about the challenges they face while being reintegrated in society, and even less about the costs of this process.

This study is the first one in the Albanian context that had tried to describe in details the social – economic factors that affect the successful reintegration of victims of trafficking in Albania and also the direct and indirect costs of this difficult and complex process.

The study is distributed to all service providers and also to other stakeholders working in the anti-trafficking field in Albania, with the main aim to support their work by giving full information on the reintegration process (the components of a successful reintegration) and also the possible costs related to it.

**Trainings Improving the Capacity of D&E Staff**

- February 2009 – Participation in the workshop “Assisting Parentless Children” organized by SOS Village.
- February 2009 – Participation in the workshop on Guidelines of Standards for Social Services of VoTs or in risk of being trafficked in residential centers, organized by UNICEF and MOLSAEO.
February 2009 – Participation in the first training on “VoT Rights for Compensation and Other Basic Rights based in Legislation and Practice” organized by the Center of Legal Rights Initiative.

December 2009 – Participation in the second training on “VoT Rights for Compensation and Other Basic Rights based in Legislation and Practice” organized by the Center of Legal Rights Initiative.

DONORS 2009

USAID is the main supporter of reintegration program for the victims of trafficking in Albania and has financially supported D&E since its creation. During year 2009, USAID financed D&E through two programs: CAAHT and World Learning.

USAID/ CAAHT – Coordination Action Against Human Trafficking
CAAHT financially supported the main project implemented by D&E since 2005 until April 2009. CAAHT played an important role not only as a donor but also as a supporter for the creation and function of the National Coalition of Anti-Trafficking Shelters, increasing in this way the sustainability of the NGOs and of the work against trafficking in human beings.

World Learning
D&E is financed also by World Learning/FORECAST, part of USAID program. World Learning has financed two projects implemented by D&E during 2008 and 2009.

International Organization for Migration (IOM)
IOM is one of the main D&E partners and has financed different projects implemented by the organization. Besides the financial support IOM has helped D&E to increase the capacity of the staff that work in direct assistance with victims of trafficking, as well as for the empowerment and sustainability of the organization. In the October 2009, IOM started to support D&E main project “Providing Reintegration Assistance for Former Albanian Victims of Trafficking”.

Vodafone Foundation Albania
Vodafone Foundation Albania (FVA) is a non-profit organization created by the Vodafone Albania Company in the framework of “responsible business policy”. Through its programs this foundation makes an allocation of funds for the implementation of projects and initiatives with social impact endorsed by civil society organizations. An important contribution in this direction is the fund accorded
to the organization “Different & Equal” for the implementation of the project: “Providing Sustainable Reintegration Assistance for Former Albanian Victims of Trafficking” for the period May 2009 – April 2010. Such practice of the Vodafone Foundation Albania should be considered as an example of responsible business in support of civil society, providing social services for in need community groups.

King Baudouin Foundation (KBF)
KBF is one the D&E donors that has financed and will continue to support D&E organization up to 2011. KBF has supported the reintegration program of VoTs in South Eastern Europe with the aim to extend and increase the capacities of the reintegration program for victims of trafficking in selected countries in South Eastern Europe region as: Albania, Bulgaria, Macedonia, Rumania and Serbia.

MIVA/ One man Holland
MIVA is a Dutch charity organization which has been striving to improve the rights and well-being of people in developing countries. MIVA has financed D&E by supporting our work providing means of communication and transport.

SRTV Holland
SRTV is a religious foundation against Trafficking in Women in Netherlands. The SRTV foundation is set up to combat the growing trafficking in women and the corresponding forced prostitution. Its first objective is to work on prevention and information dissemination. It is also the foundation’s intention to contribute to the creation of a respectable future for the victims of this trade. SRTV has financed D&E during 2009 and continued to support the organization in offering services for this target group.

OSCE
OSCE Presence in Albania has supported D&E for the economic empowerment of the victims of trafficking by implementing the micro credit scheme and helping in this way the beneficiaries of organization VoT to open small businesses. OSCE has financed D&E, to prepare the study on the social economic reintegration of victims of trafficking in Albania.

Other Donors: World Vision; Mother Teresa Nuns
World Vision and Mother Teresa Nuns had offered for the beneficiaries of D&E program, different donations such as clothes, hygiene products, etc..
FUNDRAISING ACTIVITIES

2008 and 2009 have been difficult years for the organization “Different & Equal” in terms of the financial situation. For this purpose, the Executive Director of D&E has been invited to Holland by the SRTV organization to organize fundraising activities to financially support D&E projects. Really important in this direction has been the wonderful support of Sister Imelda Poole and of course of SRTV organization, which gave to D&E Director the opportunity to present in front of different localities in Holland the work of D&E, the importance of these kind of reintegration services for Albanian victims of trafficking or in risk of being trafficked, etc. These meetings were organized in Amstelveen, Egmond- at-Sea, Helvoirt and Hertogenbosch, etc.

In this framework were organized also a charity concert, by “Teresa Takken and The 3 Generations”. The “3 Generations” is a project part of the Foundation “Your Song Projects”. This foundation aims to promote the wellbeing of people, spiritually as well as materially, by promoting and organizing unique musical gatherings.

NATIONAL COALITION OF ANTI-TRAFFICKING SHELTERS AND THE ACTIVITIES DURING 2009

“Different & Equal” is part of the National Coalition of Anti-Trafficking Shelters (NCATS), created in July 2007, with the initiative and technical support of the CAAHT program. The member organizations parts of the coalition are:

- Psycho – Social Center “Vatra” in Vlora;
- National Reception Center for Victims of Trafficking in Tirana;
- Association “Another Vision” in Elbasan;
- Organization “Different & Equal” in Tirana;
- Community Center “Life & Hope” in Gjirokastra.

The main goal of this coalition is to improve the collaboration and coordination of the work, as well as the improvement of the assistance offered to victims of trafficking such as protection, support, rehabilitation and reintegration.

NCATS is directed on a rotation basis, every six months by the executive directors of member centers. During this year, in the period May – December 2009, the D&E Executive Director has been the head of NCATS.
The activities organized by NCATS during this year:

- NCATS has made regular monthly meetings, during which were prepared six months plans and were undertaken steps for the accomplishment of the objectives and activities. An analysis on the current trafficking situation in Albania was constantly prepared to improve the intervention.

- Meetings with other government or nongovernmental stakeholders for the improvement of assistance provided for victims of trafficking.

- NCATS has lobbied to the Albanian government to financially support the NCATS shelters, improving in this way their financial sustainability.

- During this year NCATS has contributed in the finalization process on the Guidelines of the Standards for Victims of Trafficking or in risk of being trafficked in residential centers, after the pilot period in the centers managed by NCATS members.

- NCATS has extended the collaboration with different partners and donors, as well as with other networks and coalitions.

- During this year NCATS has signed a Memorandum of Understanding with World Vision in Albania concerning assistance of the victims of trafficking, beneficiaries’ of NCATS centers. The help offered by World Vision consisted in clothes, detergents, food, school equipments for the beneficiaries, also different articles for the shelter like: blankets, sheets, pillows, etc.

- Joined activities were conducted with the main aim to share best practices between the shelters staff aiming at the improvement of the quality of services offered to victims of trafficking.

- NCATS has taken part in important national and international activities, giving important recommendation linked to common actions to the origin and destinations countries.

- NCATS has drafted and applied with joined projects in different donors inside and outside Albania.

- NCATS has accomplished activities to improve the information on the services provided by NCATS members.
NCATS organized the Conference “All Together against Trafficking in Human Beings” organized in the framework of the European Day Against Trafficking in Human Beings. The goal of this conference was to bring together actors from government, civil society, international organizations and donors and business that are contributing in the anti-trafficking field in Albania, to present the work done, best practices and also the challenges ahead. The participants invited in the panel came from civil society, international organizations, governmental institutions and other partners of the coalitions, businesses, etc..

**COLLABORATION WITH GOVERNMENTAL INSTITUTIONS AND OTHERS NGOs**

“Different & Equal” organization during this year has collaborated with state institutions and has participated in the below activities:

1. Ministry of Interior, Office of the National Anti – Trafficking Coordinator for the National Referral Mechanism. The organization reports to database already set up by this institution.

2. D&E actively participated in meetings of the National Anti – Trafficking Task Force.

3. Our organization has collaborated with the Responsible Authority for the referral and the assistance of VoTs. D&E has participated in meetings with the Responsible Authority and other organization members of NCATS, to discuss and address the VoTs with special problems and needs.

4. D&E have collaborated with General Police Directorate and with other Police Directorates of Tirana, Durrës and Elbasan districts for the referral of beneficiaries, regarding issues related to their security or to procure different documents for them.

5. Regarding the collaboration with the Regional Anti – Trafficking Committees, it has remained only in the frame of the report that D&E makes to Tirana Committee, but not yet in concert collaboration to address beneficiaries’ needs.

6. Attorney of Serious Crimes for the cases who have denounced the traffickers. Also this attorney has referred cases at “Different & Equal” for reintegration assistance.

7. D&E has collaborated with Ministry of Labor, Social Affairs and Equal
Opportunities for the compilation and the finalization of the guidelines for the implementation of the Standards for Social Services for VoTs or in risk of being trafficked in residential centers. The completion of the standards and the application of the annexes or other needed forms based on the standards for VoTs and in risk of trafficking. Two or three meetings were organized with representatives of MOLSAEO for this issue.

8. D&E has a good working relationship with the General Directorate of Professional Training No. 4 which has provided professional training free of charge in hairdressing and tailoring to 14 beneficiaries of the program.

9. D&E has collaborated with the National Reception Center for Victims of Trafficking in the framework of NCATS activities.

10. Important for the organization during this year has been the collaboration with the Municipality of Tirana and Elbasan, mainly in providing daycare and kindergarten free of charge for the children of the beneficiaries (program of the Municipality of Tirana for single mothers). Due to the collaboration with the Municipality of Elbasan D&E has ensured scholarships for one of the beneficiaries who is attending school on a regular basis.

11. Also good collaboration has taken place with the Ministry of Education and Regional Directorate of Education for the registration of the beneficiaries of the program in the school system. As mentioned above new cases were registered this year for the first time in school, one of them in a professional-technical high school.

12. In addition, we have worked with the General Directorate of Civil State for the registration of the beneficiaries and their children in the civil registry.

13. Important are also Health Institutions such as the Institute of Public Health to conduct HIV/AIDS, hepatitis or others SST tests; the University Hospital Center, and the Infection and Psychiatric Hospital to address the physical and mental health problems of the beneficiaries.

14. D&E has collaborated with the Faculty of Social Sciences through the involvement of the students of social work as interns near D&E.
COLLABORATION WITH NGOs AND NETWORKS

Besides the members organizations of National Coalition of Anti - Trafficking Shelters: Psycho – Social Center “Vatra”, Association “Another Vision”, Community Center “Life & Hope” with which D&E has an intensive collaboration for the direct assistance of VoTs, meanwhile during this year D&E has also closely collaborated with a range of other organizations of civil society in Albania.

D&E has collaborated with the Christian Association of Albanian Prisoners (SHKBSH) to ensure financial support for the beneficiaries in the second and third phase of the program, mainly for rent payments, cost of medical services, different expenses for children, etc..

The Center for Legal Civic Initiatives during 2009 has offered legal support for the beneficiaries of D&E; has given direct assistance in court for VoTs; has increased the capacities of D&E staff in the legal area for specific issues related to trafficking; has been also a referral source for cases in need.

D&E beneficiaries have taken training courses for babysitting and housekeeping in the YWCA (Young Women’s Christian Association of Albania).

D&E has a very good working relationship with Mother Teresa Nuns, not only as a referral source for cases in need for reintegration services but also to accommodate in their environments beneficiaries with special needs (mainly with mental health problems). During this year Mother Teresa Nuns has supported D&E with different donations, mainly clothes for the beneficiaries.

Gender Alliance for Development Center, as an information center for gender issues has been a partner of D&E in different initiatives undertaken by the network of women NGOs in the capital city.

D&E has collaborated with the children institution “Bethany” in Bubq (SHSSH) for the accommodation of the children of beneficiaries that for different reasons are not able to take care of them.

“Madonnina Del Grappa”, in Shkodra has been also a partner of D&E during 2009 as a referral source and also facilitating the monitoring process of D&E beneficiaries in Shkodra.

D&E beneficiaries have taken cooking training courses in the Professional Alternative Center.
Global Care in Bathore has referred to D&E beneficiaries in risk of being trafficked and has facilitated in the monitoring process of other beneficiaries.

During this year D&E has collaborated for the first time with the organization “Human Rights in Democracy”, accommodating and offering reintegration services for the cases referred.

**COLLABORATION WITH INTERNATIONAL ORGANIZATIONS**

D&E has very good collaboration with the international organizations working in Albania which has supported D&E, for offering direct assistance to victims of trafficking, financial support, increasing the capacity of the staff and organization itself, increasing the partnership with different organizations, networks and coalitions.

D&E has participated in different conferences, round tables, etc. organized by these organizations. The International Agencies with which D&E has collaborated during 2009 are:

- USAID - United States Agency for International Development
- IOM – International Organization for Migration
- CAAHT - Coordinated Action against Human Trafficking
- OSBE - Organization for Security and Cooperation In Europe Presence in Albania
- UNICEF –United Nations Children’s Fund
- ILO - International Labor Organization
- ICMPD- International Center for Migration Policy Development

**INTERNATIONAL COLLABORATION**

Since 2006 “Different & Equal” is a member of the National Implementation Team of the project “Development of a Transnational Referral Mechanism for Victims of Trafficking in SEE” financed by USAID and implemented by ICMPD. During 2009 in the framework of this project were organized some regional activities and “Different & Equal” has been an active participant in all of them such as: the regional workshop in Montenegro, the final conference in Macedonia, etc..

The implementation of the TRM - EU (Transnational Referral Mechanism between EU countries and SEE countries) started this year and the D&E Executive Director participated in the activities organized for this project: the first seminar in Prague, the study visit in Italy and the final conference in Italy.

D&E is part of an informal network created by the partners of the Reintegration
Program for Victims of Trafficking of King Baudouin Foundation. Partners of this program are nine organizations from Bulgaria, Albania, Rumania, Macedonia, Kosovo and Serbia.

D&E has a good collaboration with IOM and IOM missions in destination countries for victims of trafficking. During this year new cases were referred to D&E by IOM Prishtina and IOM Roma through IOM Tirana.

D&E has participated in the Supplementary Human Dimension Meeting organized by OSCE/OHDIR in Vienna – Austria. The Supplementary Human Dimension Meeting on Gender Equality, with a Focus on Combating Violence against Women, on the 5th and 6th of November 2009, took part in the progress made and challenges in promoting gender equality and the implementation of relevant measures to prevent and combat violence against women. The meeting served to highlight approaches and measures that have proven most successful in regard to the three priority areas of work: prevention, protection and prosecution of violence against women.

D&E has collaborated with organizations in Holland such as SRTV, MIVA/One Man for awareness raising and intervention activities, as well as fundraising activities for direct assistance of VoTs in Albania.

**PARTICIPATION IN DIFFERENT ACTIVITIES**

- Participation in the monthly meetings of the National Coalition of Anti – Trafficking Shelters (as mentioned above).
- January 14th, 2009 – Participation in the meeting between NCATS and the National Coordinator for Anti – Trafficking, organized by the Ministry of Interior to explore the possibilities of the state to finance shelters for VoTs.
- January 22nd, 2009 – Participation in the conference organized by CAAHT to present the annual report.
- May, 2009 – Participation in TVRP (Trafficking Victims Reintegration Program) second partners meeting organized in Albania by KBF.
- September 8th-10th, 2009 – Participation in the study visit in Italy, organized by ICMPD (TRM-EU).
- September, 2009 – Participation in the last conference of NCATS.
- September 25th, 2009 – Participation in the Awareness Conference against
Trafficking of Human Being organized by ARIADNE network.

- October, 2009 – Participation in the Meeting about Social Enterprise in the framework of the project MINORI organized by RER.
- October, 2009 – Participation in the NGOs meeting, in the frame of the children activity “Special Olympics” organized by the UN Volunteer Office in Albania in collaboration with the Vodafone Foundation in Albania.
- October, 2009 – Participation in the seminar “The Presentation of Social Problems in Media”, organized by Gender Alliance for Development Center.
- October 21st, 2009 – Coordination and participation of the D&E staff in the NCATS Conference “All Together against Trafficking in Human Beings”.
- October 28th, 2009 – Participation in the next meeting on Social Enterprise.
- October 28th, 2009 – Participation in the National Conference “Women Empowerment – an all-inclusive strategy” organized by “Reflection” Association and USAID.
- November 9th, 2009 – Participation in the presentation of the “Handbook on Establishing Effective Labor Migration Policies in Countries of Origin and Destination” IOM/OSCE/ILC.
- November 9th, 2009 – Participation in Terre des Hommes Conference.
- November 20th, 2009 – Participation in the roundtable “Civil Society Card” (the political document of collaboration between government institution and civil society), in the frame of the project “Empowering Civil Society and Democratic Structures in Albania” with representation from the Council of Ministers, financed by GTZ and implemented by GOPA.
- November, 2009 - Participation in the NGO-s meeting organized by the Regional Office of Social Services.
- November, 2009 - Participation in the informative session about the community program “Europe for Citizens” organized by the Ministry of Tourism, Culture, Youth and Sport.
- November 23rd -24th, 2009 – Participation in the next meeting on Social Enterprise.
- December 8th, 2009 - Participation in the National Conference against Domestic Violence, organized by “Reflection” Association.
- December 11th, 2009 - Participation in the Second National Debate on Human Rights in Albania, organized by CRCA.
- December 15th-16th, 2009 - Participation in the next meeting on Social Enterprise.
- December, 2009 – Participation in the Annual Analysis of the Regional Directorate of Border and Migration.
- December, 2009 - Participation in the meeting organized by the Ministry of Interior “Report on the Last developments on the Fight against Trafficking in Human Beings”.
 BALANCE SHEET STATEMENT 

As of 31 December 2009
Amounts in ALL

<table>
<thead>
<tr>
<th></th>
<th>Year 2008</th>
<th>Year 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Current assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Receivables</td>
<td>293,867</td>
<td>1,108,755</td>
</tr>
<tr>
<td>Cash and cash equivalents</td>
<td>5,032</td>
<td>27,863</td>
</tr>
<tr>
<td>Inventory</td>
<td>85,162</td>
<td>28,929</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>384,061</td>
<td>1,165,547</td>
</tr>
<tr>
<td><strong>Non Current assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fixed assets, net</td>
<td>2,558,244</td>
<td>2,281,320</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td>2,942,305</td>
<td>3,446,867</td>
</tr>
<tr>
<td><strong>Liabilities and Funds</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>General Fund</td>
<td>2,558,244</td>
<td>2,281,320</td>
</tr>
<tr>
<td>Project Fund</td>
<td>90,194</td>
<td>56,792</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>2,648,438</td>
<td>2,338,112</td>
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<tr>
<td><strong>Current Liabilities</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Payables</td>
<td>293,867</td>
<td>1,108,755</td>
</tr>
<tr>
<td><strong>Total Liabilities and Funds</strong></td>
<td>2,942,305</td>
<td>3,446,867</td>
</tr>
</tbody>
</table>
Income Statement

For the years 2009 and 2008

Amounts in ALL

<table>
<thead>
<tr>
<th></th>
<th>Year 2008</th>
<th>Year 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Revenue</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Project revenue</td>
<td>19,892,331</td>
<td>15,870,090</td>
</tr>
<tr>
<td><strong>Total revenue</strong></td>
<td>19,892,331</td>
<td>15,870,090</td>
</tr>
<tr>
<td><strong>Expenses</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Personnel and Social Security Costs</td>
<td>7,781,002</td>
<td>5,672,151</td>
</tr>
<tr>
<td>Goods and services</td>
<td>11,864,242</td>
<td>9,562,502</td>
</tr>
<tr>
<td>Taxes and legal fees</td>
<td>156,893</td>
<td>578,645</td>
</tr>
<tr>
<td><strong>Total expenses</strong></td>
<td>19,802,137</td>
<td>15,813,298</td>
</tr>
<tr>
<td><strong>Excess of income over expenditure of the year</strong></td>
<td>90,194</td>
<td>56,792</td>
</tr>
<tr>
<td>Allocation to project fund</td>
<td>90,194</td>
<td>56,792</td>
</tr>
<tr>
<td>Result for the year</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

Note: The financial statements of “Different and Equal” for year 2009 have been checked by the Certified Accountant Natasha Shuaipi, with fiscal code: K31602009A.